**JOB DESCRIPTION**

**Microsoft Defender EDR/XDR Specialist**

**Location:** Islamabad

**Job Timing:** 9 am - 6 pm

**Position Overview:**

We are looking for a dedicated and experienced Microsoft EDR/XDR Deployment and Support Specialist to be deployed at our customer's premises. The ideal candidate will have a strong background in deploying and supporting Microsoft's Endpoint Detection and Response (EDR) and Extended Detection and Response (XDR) solutions. This role requires excellent technical expertise, problem-solving skills, and the ability to work effectively in a customer-facing environment.

**Key Responsibilities:**

Deploy and configure Microsoft's EDR/XDR solutions at the customer's premises.

Provide ongoing support and maintenance for the deployed solutions.

Monitor and analyze security events and alerts to identify potential threats.

Work closely with the customer's IT team to ensure seamless integration and optimal performance of the EDR/XDR solutions.

Troubleshoot and resolve technical issues related to the deployment and operation of the solutions.

Conduct regular security assessments and provide recommendations for improving the customer's security posture.

Create and maintain documentation related to the deployment, configuration, and support of the EDR/XDR solutions.

Provide training and knowledge transfer to the customer's IT staff as needed.

**Qualifications:**

Bachelor's degree in Computer Science, Information Technology, or a related field.

Proven experience in deploying and supporting Microsoft's EDR/XDR solutions.

Strong understanding of cybersecurity principles and best practices.

Proficiency in Microsoft security technologies, including Microsoft Defender for Endpoint, Microsoft Sentinel, and related tools.

Excellent problem-solving and analytical skills.

Strong communication and interpersonal skills.

Ability to work independently and as part of a team.

Relevant certifications such as Microsoft Certified: Security Operations Analyst Associate or similar are a plus.